



ISO CONSULTANT COMPANY LIMITED

Continuous Improvement using Statistical Process Control (SPC)

Course Code:SPC-II

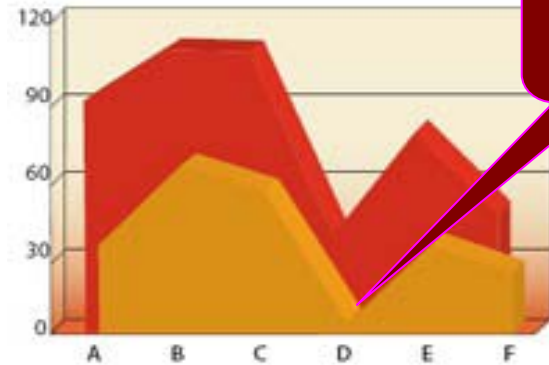
Objectives:

This course will equip you with the necessary knowledge and skills on how to:

- Monitor a process during its operation in order to control the quality of the products / services while they are being produced or delivered, rather than relying on inspection to find problems after the fact.
- Identify non-normal processing conditions, thus bringing the process within control, potentially before defective product is actually produced.
- Use effective process control techniques that are properly implemented drastically reduce scrap, rework and additional costs associated with defective material.

You will learn:

- Introduction to Quality Improvement and SPC
- Introduction to Control Charts
- Data Types
- Control Charts
 - ◆ X-bar & R Charts
 - ◆ I-MR Charts
 - ◆ p-chart
 - ◆ u-chart
 - ◆ c-chart
- Capability of Process
- Examples / Cases on SPC



Duration: 10 hours **Time:** 7:15pm – 9:45pm

Language: Cantonese with English handouts

Methodology: Lectures and exercises

Certificate: Certificate of Achievement will be issued to participants who have attended full course.

Fee: HK\$1800 / HK\$1620**

** 10% discount is offered to ISO Consultant Co. Ltd.'s existing clients and members **OR** for groups of 3 or more **OR** enrolment made one month prior to the course commences.

Enquiry and Reservation:

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